

**Digital Accessibility Centre
Accessibility Conformance Report (VPAT®)
for BMJ – Best Practice
Revised Section 508 Edition**

Company	BMJ – Best Practice
Date	28 th September 2021
Version	V2.0 Final

© 2021 Digital Accessibility Centre Limited, All Rights Reserved

Disclosure

Pursuant to item 7 in our terms and conditions, this report and its findings are intended for the client organization. Any other use of this material that is attributed to Digital Accessibility Centre, including delivery of excerpts, paraphrases, or edited versions to anyone not employed by the client organization must be approved by us in writing.

“Voluntary Product Accessibility Template” and “VPAT” are registered service marks of the Information Technology Industry Council (ITI)



Document Control

Website:	BMJ – Best Practice
Client:	BMJ
Product Description:	BMJ – Best Practice Website
Applicable Standards/Guidelines:	<p>Revised Section 508 standards – the U.S. Federal accessibility standard, published by the U.S. Access Board in the Federal Register on January 18, 2017</p> <p>Corrections to the ICT Final Rule – a correction to the Revised Section 508 standards, published by the US Access Board in the Federal Register on January 22, 2018</p> <p>Web Content Accessibility Guidelines 2.0 or WCAG 2.0 (ISO/IEC 40500), at http://www.w3.org/TR/2008/REC-WCAG2020081211/</p>
Project Retest Lead:	Josh Lapham
VPAT Author:	Josh Lapham
Quality checked by:	Sarah Parry/ Georgina Williams
Address:	Digital Accessibility Centre Stephen Lloyd Suite (Unit 18) Darcy Business Park Llandarcy Neath SA10 6FG
Contact details:	<p>Gavin.evans@digitalaccessibilitycentre.org 079366 85804</p> <p>Cam.nicholl@digitalaccessibilitycentre.org 07597 690358</p>
Phone:	01792 815267
Date Report Issued:	28 th September 2021

Contents

Digital Accessibility Centre Accessibility Conformance Report (VPAT®) for BMJ – Best Practice	1
Document Control	2
Contents	3
Interim Report Results	4
Standard/Guideline	4
Included In Report	4
Evaluation Methods Used	4
<i>Terms</i>	5
WCAG 2.1 Report	5
Conclusion	5
Audit results:	6
<i>WCAG 2.1</i>	6
Table 1: Success Criteria, Level A	6
Table 2: Success Criteria, Level AA	22
Table 3: Success Criteria, Level AAA	32
<i>Revised Section 508 Report</i>	36
Chapter 3: Functional Performance Criteria (FPC)	36
Chapter 4: Hardware	37
Chapter 5: Software	37
Chapter 6: Support Documentation and Services	38
<i>EN 301 549 Report</i>	39
Chapter 4: Functional Performance Statements (FPS)	39
Chapter 5: Generic Requirements	40
Chapter 6: ICT with Two-Way Voice Communication	40
Chapter 7: ICT with Video Capabilities	40
Chapter 8: Hardware	41
Chapter 9: Web	41
Chapter 10: Non-Web Software	41
Chapter 11: Software	41
Chapter 12: Documentation and Support Services	41
Chapter 13: ICT Providing Relay or Emergency Service Access	42
Legal Disclaimer	43
Appendix A	43
End of Document	43

Interim Report Results

These are the results of the Digital Accessibility Centre accessibility audit in line with WCAG 2.0 and 2.1 requirements measured against AA standard, along with the Revised Section 508 standards as published by the U.S. Access Board in the Federal Register on January 18, 2017, including the Corrections to the ICT Final Rule as published by the US Access Board in the Federal Register on January 22, 2018.

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.1 (inc. WCAG 2.0), at Level A, Level AA, Level AAA	Yes
Revised Section 508 standards as published by the U.S. Access Board in the Federal Register on January 18, 2017 Corrections to the ICT Final Rule as published by the US Access Board in the Federal Register on January 22, 2018	Yes

Evaluation Methods Used

The BMJ – Best Practice was re-tested using the following tools:

- Screen reading software: NVDA, JAWS
- Magnifying software: ZoomText
- Voice Activation Software: Dragon Naturally Speaking (with IE)
- Used without a mouse (i.e. via Keyboard only)
- People who have a disability but do not require assistive technology:
 - Color Blind
 - Dyslexic
 - Learning Disabilities
 - Deaf
 - Aspergers
 - Anxiety/Panic disorder

The following has been checked and reported on:

- Ability to interact with each step in each journey
- Ease of use and understanding
- Accessibility challenges
- WCAG 2.1 non-compliances

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion.
This can be used only in WCAG 2.1 Level AAA.

WCAG 2.1 Report

Tables 1 and 2 also document conformance with:

- Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing
- Chapter 6 – 602.3 Electronic Support Documentation

Note: When reporting on conformance with the WCAG 2.1 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

Conclusion

This product has been found **not to be fully compliant** with WCAG 2.1 A and AA Guidelines.

Areas of the product failed to meet criteria which supports users who require audio feedback due to links and image links not providing enough descriptive information. There are links that are visually hidden from users; however, the links are still accessible for users as they have not been removed from the page correctly. There are form fields that have not been labelled and its context cannot be understood.

Those with low mobility would encounter strenuous navigation in parts, as the back to top link does not work as expected. There are additional instances of keyboard focus disappearing as it traverses content which is focusable but not visually identifiable. There are menu items are not accessible via keyboard commands, resulting in users unable to select another language.

Users with low vision may experience difficulty with viewing content as there is non-text content which does not meet color contrast guidelines.

Audit results:

WCAG 2.1

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p>1.1.1 Non-text Content (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none">• 9.1.1.1 (Web) <p>Revised Section 508</p> <ul style="list-style-type: none">• 501 (Web)(Software)	<p>Web: Does not support</p>	<p>Images did not contain a descriptive alt attribute to give clear context to screen reader users of their purpose, these also appeared with image links in which screen reader users where not described the destination of the link.</p>

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.2.1 Audio-only and Video-only (Prerecorded)</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.2.1 (Web) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) 	Web: Not applicable	-
<p><u>1.2.2 Captions (Prerecorded)</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.2.2 (Web) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) 	Web: Supports	-

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.2.3 Audio Description or Media Alternative (Prerecorded)</u> (Level A) Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.2.3 (Web) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) 	Web: Not applicable	-
<p><u>1.3.1 Info and Relationships</u> (Level A) Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.3.1 (Web) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) 	Web: Does not support	There are labels which are not programmatically associated with form fields. There were pages which did not have a level-one heading.

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.3.2 Meaningful Sequence</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.3.2 (Web) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) 	Web: Supports	-
<p><u>1.3.3 Sensory Characteristics</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.3.3 (Web) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) 	Web: Supports	-

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.4.1 Use of Color</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.4.1 (Web) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) 	Web: Supports	-
<p><u>1.4.2 Audio Control</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.4.2 (Web) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) 	Web: Not applicable	-

Criteria	Conformance Level	Remarks and Explanations
<p><u>2.1.1 Keyboard</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.1.1 (Web) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) 	Web: Does not support	Content was found that could not be gained access to via the use of keyboard only navigation.
<p><u>2.1.2 No Keyboard Trap</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.1.2 (Web) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) 	Web: Supports	-

Criteria	Conformance Level	Remarks and Explanations
<p><u>2.1.4 Character Key Shortcuts</u> (Level A - 2.1 only)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.1.4 (Web) <p>Revised Section 508 – Does not apply</p>	Web: Not applicable	-
<p><u>2.2.1 Timing Adjustable</u> (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.2.1 (Web) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) 	Web: Not applicable	-

Criteria	Conformance Level	Remarks and Explanations
<p><u>2.2.2 Pause, Stop, Hide</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.2.2 (Web) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) 	Web: Not applicable	-
<p><u>2.3.1 Three Flashes or Below Threshold</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.3.1 (Web) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) 	Web: Not applicable	-

Criteria	Conformance Level	Remarks and Explanations
<p><u>2.4.1 Bypass Blocks</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.4.1 (Web) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web) 	Web: Partially supports	There are several instances of skip links not being located throughout the service, as well as skip links not acting as expected for keyboard and screen reader users.
<p><u>2.4.2 Page Titled</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.4.2 (Web) <p>Revised Section 508</p> <p>501 (Web)(Software)</p>	Web: Supports	-

Criteria	Conformance Level	Remarks and Explanations
<p><u>2.4.3 Focus Order</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.4.3 (Web) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) 	Web: Partially supports	On the Info page of the service, there were a set of links that has been visually hidden from users; however, the links are accessible for users as they have not been removed from the page correctly.
<p><u>2.4.4 Link Purpose (In Context)</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.4.4 (Web) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) 	Web: Partially supports	Links were found that were duplicated and visually hidden from users. There were also links which did not do anything upon activation.

Criteria	Conformance Level	Remarks and Explanations
<p><u>2.5.1 Pointer Gestures</u> (Level A – 2.1 only)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.5.1 (Web) <p>Revised Section 508 – Does not apply</p>	Web: Supports	-
<p><u>2.5.2 Pointer Cancellation</u> (Level A - 2.1 only)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.5.2 (Web) <p>Revised Section 508 – Does not apply</p>	Web: Supports	-

Criteria	Conformance Level	Remarks and Explanations
<p><u>2.5.3 Label in Name</u> (Level A – 2.1 only)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.5.3 (Web) <p>Revised Section 508 – Does not apply</p>	Web: Supports	-
<p><u>2.5.4 Motion Actuation</u> (Level A - 2.1 only)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.5.4 (Web) <p>Revised Section 508 – Does not apply</p>	Web: Supports	-

Criteria	Conformance Level	Remarks and Explanations
<p><u>3.1.1 Language of Page</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.3.1.1 (Web) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) 	Web: Supports	-
<p><u>3.2.1 On Focus</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.3.2.1 (Web) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) 	Web: Supports	-

Criteria	Conformance Level	Remarks and Explanations
<p><u>3.2.2 On Input</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.3.2.2 (Web) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) 	Web: Supports	-
<p><u>3.3.1 Error Identification</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.3.3.1 (Web) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) 	Web: Supports	-

Criteria	Conformance Level	Remarks and Explanations
<p><u>3.3.2 Labels or Instructions</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.3.3.2 (Web) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) 	Web: Supports	-
<p><u>4.1.1 Parsing</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.4.1.1 (Web) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) 	Web: Does not support	Menu elements were inaccessible to non-mouse users.

Criteria	Conformance Level	Remarks and Explanations
<p>4.1.2 Name, Role, Value (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.4.1.2 (Web) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) 	<p>Web: Does not support</p>	<p>There were custom controls which do not have a role exposed to assistive technologies.</p>

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.2.4 Captions (Live)</u> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none">• 9.1.2.4 (Web) <p>Revised Section 508</p> <ul style="list-style-type: none">• 501 (Web)(Software)	Web: Not applicable	-
<p><u>1.2.5 Audio Description (Prerecorded)</u> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none">• 9.1.2.5 (Web) <p>Revised Section 508</p> <ul style="list-style-type: none">• 501 (Web)(Software)	Web: Supports	-

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.3.4 Orientation</u> (Level AA – 2.1 only)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.3.4 (Web) <p>Revised Section 508 – Does not apply</p>	Web: Supports	-
<p><u>1.3.5 Identify Input Purpose</u> (Level AA - 2.1 only)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.3.5 (Web) <p>Revised Section 508 – Does not apply</p>	Web: Supports	-

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.4.3 Contrast (Minimum)</u> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.4.3 (Web) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) 	Web: Does not support	There were areas of the website that did not meet the expected contrast ratio to pass, and content was difficult for some users to read.
<p><u>1.4.4 Resize text</u> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.4.4 (Web) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) 	Web: Supports	-

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.4.5 Images of Text</u> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.4.5 (Web) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) 	Web: Supports	-
<p><u>1.4.10 Reflow</u> (Level AA - 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.4.10 (Web) <p>Revised Section 508 – Does not apply</p>	Web: Supports	-

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.4.11 Non-text Contrast</u> (Level AA - 2.1 only)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.4.11 (Web) <p>Revised Section 508 – Does not apply</p>	Web: Supports	-
<p><u>1.4.12 Text Spacing</u> (Level AA - 2.1 only)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.4.12 (Web) <p>Revised Section 508 – Does not apply</p>	Web: Supports	-

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.4.13 Content on Hover or Focus</u> (Level AA - 2.1 only)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.1.4.13 (Web) <p>Revised Section 508 – Does not apply</p>	Web: Supports	-
<p><u>2.4.5 Multiple Ways</u> (Level AA)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.2.4.5 (Web) <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web) 	Web: Supports	-

Criteria	Conformance Level	Remarks and Explanations
<p><u>2.4.6 Headings and Labels</u> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.4.6 (Web) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) 	<p>Web: Does not support</p>	<p>There were headings and labels that did not describe the topic or purpose certain form fields.</p>
<p><u>2.4.7 Focus Visible</u> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.4.7 (Web) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) 	<p>Web: Partially supports</p>	<p>There were keyboard operable user interfaces which did not have a mode of operation where the keyboard focus indicator was visible.</p>

Criteria	Conformance Level	Remarks and Explanations
<p><u>3.1.2 Language of Parts</u> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.3.1.2 (Web) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) 	Web: Not applicable	-
<p><u>3.2.3 Consistent Navigation</u> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.3.2.3 (Web) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web) 	Web: Supports	-

Criteria	Conformance Level	Remarks and Explanations
<p><u>3.2.4 Consistent Identification</u> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.3.2.4 (Web) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web) 	Web: Supports	-
<p><u>3.3.3 Error Suggestion</u> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.3.3.3 (Web) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) 	Web: Supports	-

Criteria	Conformance Level	Remarks and Explanations
<p><u>3.3.4 Error Prevention (Legal, Financial, Data)</u> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.3.3.4 (Web) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) 	Web: Supports	-
<p><u>4.1.3 Status Messages</u> (Level AA - 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.4.1.3 (Web) <p>Revised Section 508 – Does not apply</p>	Web: Not applicable	-

Table 3: Success Criteria, Level AAA

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.2.6 Sign Language (Prerecorded)</u> (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply</p>	Web: Not applicable	-
<p><u>1.2.7 Extended Audio Description (Prerecorded)</u> (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply</p>	Web: Not applicable	-
<p><u>1.2.8 Media Alternative (Prerecorded)</u> (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply</p>	Web: Not applicable	-
<p><u>1.2.9 Audio-only (Live)</u> (Level AAA) Also applies to: EN 301 549 Criteria– Does not apply Revised Section 508 – Does not apply</p>	Web: Not applicable	-
<p><u>1.3.6 Identify Purpose</u> (Level AAA - 2.1 only) Also applies to: EN 301 549 Criteria– Does not apply Revised Section 508 – Does not apply</p>	Web: Supports	-
<p><u>1.4.6 Contrast Enhanced</u> (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply</p>	Web: Partially supports	There were visual presentation of text and images of text which had a contrast ratio of less than 7:1.
<p><u>1.4.7 Low or No Background Audio</u> (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply</p>	Web: Not applicable	-

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.4.8 Visual Presentation</u> (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply</p>	Web: Not applicable	-
<p><u>1.4.9 Images of Text (No Exception) Control</u> (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply</p>	Web: Not applicable	-
<p><u>2.1.3 Keyboard (No Exception)</u> (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply</p>	Web: Supports	-
<p><u>2.2.3 No Timing</u> (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply</p>	Web: Not applicable	-
<p><u>2.2.4 Interruptions</u> (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply</p>	Web: Not applicable	-
<p><u>2.2.5 Re-authenticating</u> (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply</p>	Web: Not applicable	-
<p><u>2.2.6 Timeouts</u> (Level AAA - 2.1 only) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply</p>	Web: Not applicable	-

Criteria	Conformance Level	Remarks and Explanations
<p><u>2.3.2 Three Flashes</u> (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply</p>	Web: Not applicable	-
<p><u>2.3.3 Animation from Interactions</u> (Level AAA - 2.1 only) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply</p>	Web: Not applicable	-
<p><u>2.4.8 Location</u> (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply</p>	Web: Not applicable	-
<p><u>2.4.9 Link Purpose (Link Only)</u> (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply</p>	Web: Partially supports	There were links that did not give a clear description out of context to their purpose.
<p><u>2.4.10 Section Headings</u> (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply</p>	Web: Partially supports	The heading structure was illogical meaning the relationships within the content were not correctly presented to screen reader users.
<p><u>2.5.5 Target Size</u> (Level AAA - 2.1 only) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply</p>	Web: Supports	-
<p><u>2.5.6 Concurrent Input Mechanisms</u> (Level AAA - 2.1 only) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply</p>	Web: Supports	-

Criteria	Conformance Level	Remarks and Explanations
<u>3.1.3 Unusual Words</u> (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Not applicable	-
<u>3.1.4 Abbreviations</u> (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Not applicable	-
<u>3.1.5 Reading Level</u> (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Not applicable	-
<u>3.1.6 Pronunciation</u> (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Not applicable	-
<u>3.2.5 Change on Request</u> (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Partially supports	Users were not informed that links opened in a new window.
<u>3.3.5 Help</u> (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Supports	-
<u>3.3.6 Error Prevention (All)</u> (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Supports	-

Revised Section 508 Report

Notes:

Chapter 3: [Functional Performance Criteria \(FPC\)](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Does not Support	Where a visual mode of operation is provided, a mode of operation that does not require user vision is also not available.
302.2 With Limited Vision	Partially Supports	Where a visual mode of operation is provided, a mode of operation that enables users to make use of limited vision is also partially available.
302.3 Without Perception of Color	Does not Support	Where a visual mode of operation is provided, a visual mode of operation that does not require user perception of color is not available.
302.4 Without Hearing	Supports	Where an audible mode of operation is provided, a mode of operation that does not require user hearing is also available.
302.5 With Limited Hearing	Supports	Where an audible mode of operation is provided, a mode of operation that enables users to make use of limited hearing is also available.
302.6 Without Speech	Supports	Speech is not required for input, control, or operation.
302.7 With Limited Manipulation	Does not Support	Where a manual mode of operation is provided, a mode of operation that does not require fine motor control or simultaneous manual operations is not available.

Criteria	Conformance Level	Remarks and Explanations
302.8 With Limited Reach and Strength	Does not Support	Where a manual mode of operation is provided, a mode of operation that is operable with limited reach and limited strength is not available.
302.9 With Limited Language, Cognitive, and Learning Abilities	Supports	Features are provided facilitating simplicity and ease of user for individuals with limited cognitive, language, and learning abilities.

Chapter 4: [Hardware](#)

Notes: No hardware was tested for this product

Chapter 5: [Software](#)

Notes: Web Application: Not tested for native issues.

Chapter 6: [Support Documentation and Services](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
602 Support Documentation	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Does not support	There is no accessibility guidance provided .
602.3 Electronic Support Documentation	See WCAG 2.x section	See information in WCAG 2.x section
602.4 Alternate Formats for Non-Electronic Support Documentation	Supports	These are available upon request.
603 Support Services	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Does Not support	There is no accessibility guidance provided.
603.3 Accommodation of Communication Needs	Supports	Support services can accommodate the needs of end-users with disabilities.

EN 301 549 Report

Notes:

Chapter 4: [Functional Performance Statements \(FPS\)](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
4.2.1 Usage without vision	Does not Support	Where a visual mode of operation is provided, a mode of operation that does not require user vision is also not available.
4.2.2 Usage with limited vision	Partially Supports	Where a visual mode of operation is provided, a mode of operation that enables users to make use of limited vision is also partially available.
4.2.3 Usage without perception of color	Does not Support	Where a visual mode of operation is provided, a visual mode of operation that does not require user perception of color is not available.
4.2.4 Usage without hearing	Supports	Where an audible mode of operation is provided, a mode of operation that does not require user hearing is also available.
4.2.5 Usage with limited hearing	Supports	Where an audible mode of operation is provided, a mode of operation that enables users to make use of limited hearing is also available.
4.2.6 Usage without vocal capability	Not applicable	Vocal input is not required.
4.2.7 Usage with limited manipulation or strength	Does not Support	Where a manual mode of operation is provided, a mode of operation that is operable with limited manipulation or limited strength is not available.
4.2.8 Usage with limited reach	Partially Supports	Where a manual mode of operation is provided, a mode of operation that is

Criteria	Conformance Level	Remarks and Explanations
		operable with limited reach is partially available.
4.2.9 Minimize photosensitive seizure triggers	Supports	Where visual modes of operation are provided, the potential for triggering photosensitive seizures is minimized by the limited number of flashes per second.
4.2.10 Usage with limited cognition	Supports	Features are provided that make it simpler and easier to use.
4.2.11 Privacy	Supports	Enabling the connection of personal headsets for private listening is provided.

Chapter 5: [Generic Requirements](#)

Notes: Not applicable

Chapter 6: [ICT with Two-Way Voice Communication](#)

Notes: Not applicable

Chapter 7: [ICT with Video Capabilities](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
7.1 Caption processing technology	Heading cell – no response required	Heading cell – no response required
7.1.1 Captioning playback	Supports	Closed captions are provided as part of the content, and the user can choose to display the captions.
7.1.2 Captioning synchronization	Supports	Synchronization between the audio and the corresponding captions were maintained.

Criteria	Conformance Level	Remarks and Explanations
7.1.3 Preservation of captioning	Supports	Caption data is maintained and that it is displayed in a consistent manner.
7.2.1 Audio description playback	Not applicable	-
7.2.2 Audio description synchronization	Not applicable	-
7.2.3 Preservation of audio description	Not applicable	-
7.3 User controls for captions and audio description	Supports	User controls for activating subtitling is provided to the user at the same level of interaction as the primary media controls.

Chapter 8: [Hardware](#)

Notes: No hardware was tested for this product

Chapter 9: [Web](#)

Notes: See Section on [WCAG 2.1](#)

Chapter 10: [Non-Web Software](#)

Notes: Not applicable

Chapter 11: [Software](#)

Notes: Not applicable

Chapter 12: [Documentation and Support Services](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
12.1 Product documentation	Heading cell – no response required	Heading cell – no response required
12.1.1 Accessibility and compatibility features	-	-
12.1.2 Accessible documentation	See WCAG 2.x section	See information in WCAG 2.x section
12.2 Support Services	Heading cell – no response required	Heading cell – no response required

Criteria	Conformance Level	Remarks and Explanations
12.2.2 Information on accessibility and compatibility features	-	-
12.2.3 Effective communication	-	-
12.2.4 Accessible documentation	See WCAG 2.x section	See information in WCAG 2.x section

Chapter 13: [ICT Providing Relay or Emergency Service Access](#)

Notes: Not applicable

Legal Disclaimer

“Voluntary Product Accessibility Template” and “VPAT,” including the template format, are Federally Registered Service Marks of the Information Technology Industry Council (ITI). VPAT users agree not to deviate materially from the template format provided by ITI, and to use the service mark (“®”) where appropriate.

Please carefully review the Essential Requirements and Best Practices sections before using the VPAT to create an Accessibility Conformance Report.

Appendix A

Support	This appears when the product fully meets the letter and intent of the Criteria.
Partially Supports	This applies when the product does not fully meet the letter and intent of the Criteria, but provides some level of access relative to the Criteria.
Does not Support	Applies when we determine the product does not meet the letter or intent of the Criteria.
Not Applicable	Applies when the Criteria does not apply to the specific product.

End of Document